



FREQUENTLY ASKED QUESTIONS—for visitors of CCPB

Do I have to book admission to enter?

We strongly recommend that you book admission, as this helps us to manage our capacity and avoids disappointment should we reach capacity on the day.

How much is admission?

Admission is dependant upon season, and can be checked on our booking page. Please be advised that we recommend booking in advance. Please ensure that you purchased admission before booking activities.

Can I cancel my tickets as its due to rain?

We require 7 days notice in order to cancel or amend tickets. As our activities still run despite wet weather. Our activities are only cancelled if there is thunder and lightening. Within 5miles

Are your toilets open?

Our Toilets are open during business hours.

Can I bring a disposable BBQ?

Unfortunately disposable BBQ's, fires and gas burners are prohibited on site. We have BBQ areas that can be rented out for the day. Failure to follow the rules on site may lead to you being asked to leave.

Are Dogs Allowed?

Dogs are allowed, but we ask that they stay off the beach.

Can My Dogs swim on site?

Unfortunately, we ask that dogs do not swim on site.

Can I go swimming?

Please only swim from approved areas, such as if you are booked onto Open Water Swimming, or swimming from the beach to the buoys. As these are where our Lifeguards are overseeing.



Do you serve food?

We have two eateries on site, the Dragonfly and Beach Shack, their opening hours are dependent upon demand.

When on site where can I purchase Activities?

Activities can be purchased from our Beaches & Cream hut by the beach.

Can I bring inflatables on the beach?

It is the lifeguards decision if the inflatables are appropriate, as inflatables can obscure their view. We ask that you only bring small inflatables.

Can I camp?

We do not have camping facilities on site, but there are some nearby hotels and campsites.

Do you have any information about Lake Quality or algae.

Lake Quality is checked by environmental agency monthly.

Can I bring my own Paddle Board/Kayak/Boat?

You are unable to launch your own craft from our site.